



WAFAQI MOHTASIB (OMBUDSMAN)'S SECRETARIAT
 Head Office, 36-Constitution Avenue,
 Opp. Supreme Court, G-5/2,
 Phone No. 051-9217243, Fax No: 051-9217224
 E-mail: hafizahsaan1973@gmail.com

No. 4(8) Pension/SL/WMS/2018

Islamabad the 6th December, 2018

Subject: FACILITATION MEASURES FOR PENSIONERS / EARLY / TIMLY SETTLEMENT / FINALIZATION OF THE PENSION CASES OF GOVERNMENT EMPLOYEES.

Reference to this Secretariat's earlier letters / correspondences on the subject.

2. It is requested to submit compliance report to this secretariat on the following points **by 15-12-2018**:

- i) Updated list of Focal Person dealing with pension matters may be placed at prominent places of office of Agency & its attached departments and to upload on websites. This information may also be provided to this Secretariat.
- ii) Ensure that pension papers of expected retirees are started for preparation before the day of retirement so that the pension may be issued within 30 days after the day of retirement.
- iii) Submit the action taken so far on automation for facilitation of pensioners and to connect with AGPR.
- iv) Number of pension cases finalized from January to 31st December, 2018 and what was their average time for completion.
- v) Submit regular monthly compliance report on prescribed proforma to this Secretariat regarding disposal and pendency of pension cases.

Dated
 C&A Section

(HAFIZ AHSAAN AHMAD KHOKHAR)
 Senior Advisor (Law)
 Grievance Commissioner for
 Overseas Pakistanis

The Secretary,
 Ministry of Interior,
 Government of Pakistan,
 Pak Secretariat, R-Block,
 Islamabad.

Car
 SECRETARY

10 DEC 2018

J.S (Admin/ Security)

10 DEC 2018

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ADDL SECRETARY (I)

10 DEC 2018

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For uploading on website
(S.A) IT
Secy

9833
 10/12/18
 Joint Secretary (Pension)
 Dy. No. 223/18
 Date: 10/12

Additional Secretary (I)
 Dy. No. 137/18
 Date: 10/12/18

Dy. No. 208/18
 Date: 10/12

18
 R&I Branch
 Dy. No. 166
 Date: 10/12/18